



TOMORROW'S MSP®

FACT SHEET

INTRODUCTION

Through assessments and credentialing oversight, Medical Services Professionals (MSPs) are the gatekeepers of patient safety. Throughout healthcare organizations, MSPs ensure patients have access to quality healthcare services with practitioners who possess critical knowledge and skills.

With the advent of new procedures, regulations, requirements, and processes, and the rapid evolution of the medical landscape, NAMSS recognizes the importance of obtaining a solid understanding of the growing healthcare needs and the role MSPs will have in the future. NAMSS endeavored to develop a roadmap for the future of the profession and the members we serve.

NAMSS always has and will continue to enhance the professional development and recognition of MSPs in the diverse and changing healthcare industry.

NAMSS is focused on:

- The skills, knowledge, and abilities MSPs need now and in the future to stay competent and qualified as the healthcare landscape changes.
- Helping MSPs future-proof their careers as the profession evolves.
- Providing the resources, educational programming, and support for MSPs to manage and take leading roles in addressing tomorrow's challenges.

WHAT WE KNOW NOW

- MSPs are affected by the upheaval and changes occurring in the healthcare community whether it is consolidations, facilities closing, technology, artificial intelligence, and more.
- Continued consolidation of healthcare facilities, combined with the shortage of physicians and other healthcare providers, will likely impact the roles and responsibilities of all staff within a healthcare system or facility.
- Artificial intelligence is poised to become a transformational force in healthcare.
- Telemedicine is changing healthcare.
- Virtual reality is not just a 'fad' and many healthcare institutions are using this technology in some capacity. The virtual reality/augmented reality market in healthcare will reach \$5.1 billion by 2025 says Healthcare Weekly, March 3, 2019.



TOMORROW'S MSP[®]

FACT SHEET

WHAT DOES THIS MEAN?

- MSPs must acknowledge these drivers of change that are forcing the medical services profession to assess where they are going and how they will get there.
- MSPs must embrace the changes ahead as the medical services profession evolves.
- Tomorrow's MSP[®] starts TODAY. YOU will lead the profession into the future.

WHAT IS NAMSS DOING?

- NAMSS recently began an in-depth assessment to redefine the role of MSPs in the healthcare industry.
- Starting now and in 2020, NAMSS will educate our members and relevant stakeholders on the need to stay competent, qualified, and relevant in the ever-changing healthcare environment.
- NAMSS will introduce new tools, programs and resources to assist YOU — TOMORROW'S MSP.
- Research and development continues and YOU will have a chance to participate in this process.
- Stay tuned and watch for more NAMSS announcements.

INNOVATIVE.

MOTIVATED.

FUTURE-FOCUSED.

TOMORROW'S MSP[®] IS...YOU.

YOU ARE THE FUTURE! NAMSS PLEDGES TO STAND BY YOU,
BECAUSE TOGETHER WE CAN BUILD OUR TOMORROW.

Visit **NAMSS.org** to learn more about how you
can be Tomorrow's MSP[®].

 **NAMSS**[™]
EDUCATION. ADVOCACY. PATIENT SAFETY.